

# Club Wembley – Venue Information

**Sportsworld - Official Overseas Club Wembley Travel Agent**



## **Travel to Wembley Stadium**

Wembley Stadium is a public transport destination. Rail, tube, bus and pedestrian routes have been upgraded to enable visitors to travel to and from the Stadium smoothly and safely on event days. The Stadium is served by three train stations and connects with five separate lines.

*Wembley Park station* is on both the Jubilee and Metropolitan underground lines. On exiting the station, follow the pedestrian route under Empire Way and up Olympic Way to the front of the Stadium. Allow 10 minutes' walking time.

*Wembley Stadium station* is on the Chiltern train line. The Chiltern line travels from the Midlands, Oxfordshire and Buckinghamshire. London trains on this line depart from Marylebone station. The station is on the south side of the Stadium. If arriving by train from London Marylebone station cross the tracks via the White Horse bridge. If arriving from the north, take the ramp from the platform. Allow 10 minutes' walking time.

*Wembley Central station* is on the Bakerloo underground line and the Silverlink train line. On exiting the station, turn right and walk in an easterly direction along the High Road, past McDonalds and Burger King, to the Wembley Triangle junction and Clock Tower Island. Turn left into Wembley Hill Road, cross over and follow the pedestrian route across White Horse Bridge. Allow 15 minutes' walking time.

*Club Wembley Charter Train Service* occasionally offer Club Wembley guests complimentary tickets on a certain number of trains on the Chiltern Line (core events). Please contact [joe.humphreys@sportsworld.co.uk](mailto:joe.humphreys@sportsworld.co.uk) or [liz.bell@sportsworld.co.uk](mailto:liz.bell@sportsworld.co.uk) for further information. Tickets for the Charter Train Service are limited and subject to availability.

## **Airports**

Central London is serviced by a number of train and coach links from all the major London airports (Gatwick, Heathrow, London City, Luton and Stansted).

## **Parking**

There are very limited parking facilities available at Wembley Stadium and all visitors are advised to utilise public transport wherever possible. Only vehicles which have been pre-accredited with a Wembley Stadium car park pass will be able to access the car parks. If any parking spaces become available, they will be released for purchase online at [www.csparking.com/stadium](http://www.csparking.com/stadium). Online bookings will cease at least 72 hours prior to an event. The price and booking cut off point will be made clear before you proceed through the online booking process.

## **Wembley Restaurants**

For core events, Club Wembley members can make reservations for The Venue and Arc Restaurants and Brasseries and The Atrium Restaurant. These restaurants are offered to Gold and Silver Club Wembley holders first so are therefore subject to availability. Bookings can be made up to three weeks in advance of an event, please contact [joe.humphreys@sportsworld.co.uk](mailto:joe.humphreys@sportsworld.co.uk) or [liz.bell@sportsworld.co.uk](mailto:liz.bell@sportsworld.co.uk) for further information. The following food venues are based on a first come first served basis and cannot be pre-booked:

### *Champagne and Seafood bars*

The Champagne and Seafood bars are located at the North End of The Venue and Arc Restaurants. These bars are ideal for an informal meeting and light snack.

### *Café East and Café West*

These informal cafés offer delicatessen style 'grab and go' dining, and are complimented with open plan seating.

### *Club Wembley retail food and bar outlets*

There are retail outlets on the Club Wembley concourse offering guests a variety of 'grab and go' options during the event, including traditional fish and chips, the famous Wembley Pie and a wide selection of hot and cold beverages.

### **Match programmes**

Complimentary match programmes are available for most events. If you are entitled to a programme, you will receive a programme voucher with your tickets which can be redeemed at kiosks around the Club Wembley concourse on an event day. Where a programme is produced, but not included, these can be purchased from the kiosks. Club Wembley ticket holders will have access to an exclusive and exciting range of Wembley Stadium merchandise – as well as event specific merchandise, England merchandise and exclusive Club Wembley merchandise.

### **Behaviour**

Our main aim is for you and your guests to have an enjoyable experience at Wembley Stadium; we therefore request all members and their guests and anyone else sitting in the Club Wembley area to behave in an appropriate manner and treat other members, their guests and Wembley staff with respect. You and your guests are required at all times to comply with the terms of the ground regulations (which can be found on [www.wembleystadium.com](http://www.wembleystadium.com) and at all the entrance points to the Stadium), and any terms and conditions of attendance of the relevant event holder. Offensive, abusive or threatening behaviour, acts of aggression or violence, intentional damage and general nuisance will not be tolerated and may result in you or your guests being removed from the Stadium.

### **Safety**

Please follow the directions of staff and safety stewards at all times. If you discover an accident, fire or suspect package, please contact a member of staff or a safety steward immediately. If you have any queries or concerns, including concerns regarding the behaviour of other members or their guests or anyone else sitting in the Club Wembley area, please contact a member of staff or a safety steward as soon as possible. Any child under the age of 16 must be accompanied by a parent/guardian who is responsible for supervising the child.

### **Betting**

Wembley Stadium's official betting partner, Betfred, has betting kiosks located on the Club Wembley concourse.

For football events, kiosks will open two hours prior to kick-off and will close with the commencement of the second half of the game. They will reopen at the end for the collection of any winnings. Alternatively, winnings can be collected at any Betfred shop. All receipts will contain information about claiming winnings due as well as a Betfred customer service telephone number for any queries. Please note that Betfred betting kiosks accept cash only.

### **Club colours**

Please remember that fans are not segregated in the Club Wembley areas. Accordingly, we advise you not to wear club shirts/colours to football matches. If you do wear club colours, Wembley may, at their sole discretion, refuse you or your guests entry to the Stadium or remove you or your guest from the Stadium. Please note that flags are not permitted within Club Wembley.

### No smoking

Wembley Stadium is non smoking – this applies to the entire Stadium including the concourse and the seating bowl.

### Watching events

Please remain seated when watching events as standing may restrict the views of other members and their guests and/or cause safety and security risks. Persistent standing may result in ejection from the Stadium.

### Mobile phones

Please be considerate to others when using mobile phones.

### Drinking alcohol

We ask you and your guests to drink responsibly and respect others. For football matches, drinking alcohol in view of the pitch is strictly forbidden during the period commencing 15 minutes before the start of the match and 15 minutes after the end of the match.

